red_hat_

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https://atl.kr/dokuwiki/doku.php/red_hat_%EA%B8%B0%EC%88%A0%EB%AC%B8%EC%9D%98_%EB%93%B1%EB%A1%9D%EC%8B%9C_%ED%81%B0_%ED%8C%8C%EC%9D%BC_%EC%97%85%EB%A1%9C%EB%93%9C?rev=1454572203

How to provide large files to Red Hat Support

vmcore , rhev logcollector , large sosreports

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: dropbox.redhat.com

FTP

* FTP 　　　　　　ID 　　**anonymous**

. <　　　> 　　　(origin-dropbox.redhat.com:(none)): anonymous 　　: test@example.com

```
$ ftp dropbox.redhat.com
origin-dropbox.redhat.com            .
220-+------------------------------------------------------------+
220-|        Welcome to Red Hat Global Support Services FTP!      |
220-|                                                            |
220-|     Please note: the "ls" command is disabled by design.   |
220-|     You will receive this error if you attempt to run "ls":|
220-|                                                            |
220-|      ls: 550 Permission denied.                            |
220-|                                                            |
220-|  If you are uploading a file for Technical Support, you     |
220-|  must include your support ticket number in the filename    |
220-|  and inform your technician of the upload. Files with names |
220-|  that do not follow this convention, such as vmcore or      |
220-|  vmcore.gz will be deleted.                                 |
220-|                                                            |
220-|  To upload a core successfully, please do the following:    |
220-|                                                            |
220-|  ftp> cd incoming                                          |
220-|  ftp> put [casenumber]-[file]                              |
220-|                                                            |
220-|     - Active and passive transfers are supported.          |
220-|     - Upload resume is supported.                          |
220-|     - Explicit SSL (FTPES) is supported.                   |
220-+------------------------------------------------------------+
220
200 Always in UTF8 mode.
     (origin-dropbox.redhat.com:(none)): anonymous
331 This FTP server is anonymous only.
     :
```

* /incoming

```
ftp> cd incoming
+------------------------------------------------------------------+
|          Welcome to Red Hat Global Support Services FTP!         |
|                                                                  |
|     Please note: the "ls" command is disabled by design.         |
|     You will receive this error if you attempt to run "ls":      |
|                                                                  |
|      ls: 550 Permission denied.                                  |
|                                                                  |
|   If you are uploading a file for Technical Support, you         |
|   must include your support ticket number in the filename        |
|   and inform your technician of the upload. Files with names     |
|   that do not follow this convention, such as vmcore or          |
|   vmcore.gz will be deleted.                                     |
|                                                                  |
|   To upload a core successfully, please do the following:        |
|                                                                  |
|   ftp> cd incoming                                               |
|   ftp> put [casenumber]-[file]                                   |
|                                                                  |
|      - Passive transfers are supported, if you require active    |
|        transfers please connect to origin-dropbox.redhat.com     |
|      - Upload resume is supported.                               |
+------------------------------------------------------------------+
250 Directory successfully changed.
ftp>
```

* passive

```
ftp> passive
Passive mode off.
ftp> passive
Passive mode on.
ftp>
```

```
ftp> literal pasv
227 Entering Passive Mode (xxx,xxx,xxx,xxx,xxx,xx)
ftp>
```

*

```
ftp> put [filename]
```

```
ftp> bye
221 Goodbye.
```